

STATE OF COLORADO

DEBT NET

GENERAL SUPPORT SERVICES

• Central Collections Services •

DIVISION OF CENTRAL SERVICES

225 E 16th Ave. Suite 555
Denver, CO 80234
Main Line: 303-894-2620
Toll Free: 1-800-221-2297
Customer Service Lines 303-894-2635
303-894-2636
Toll Free: 1-888-608-3691

Collection Company of America has used our forms to develop a suit request. They will be mailing these to you with a cover letter from our office stating they are requesting suit. The cover letter will still require all the signed forms to be returned to Central Collection Service. This will expectantly speed up the process and ensure that Central Collection Service data base will be updated to the correct status on these accounts.

Several state agencies have recently requested meeting with the staff of Central Collections. Please route all requests for meetings through the unit manager Verneeda White. Her telephone number is 303-894-2635 ext. 204.

Important information below

Central Collection Services has recalled 126,000 accounts from private sector vendors. These accounts have been placed outside Central Collections for over one year and, have not received any payment in the last ninety days.

Because of this recall, accounts that were on the closed report under the status FWO will change to WRO. This status change will bring these accounts on the open account report for **one month**. They will return to the closed report the next month.

Accounts that have been FWD status will change to ARC or EAE. These accounts will not change where they report under the new status.

Any questions please call Penny Adkins at ext. 209.

Some of our clients received an additional memo included in November reports. Central Collections held a legal seminar earlier this year. This is a written response to questions posed to our legal council during that seminar.

Central Collections has implemented a **Lock Box**. All payments received will now be going through Banc One for deposit. If you have any questions or would like to know more about this system change please call Penny Adkins at ext. 209.

It is that time of year again. Tax offset season! To have an account included in the December match please have those accounts at Central Collections by **December 5, 1999**.

Happy Thanksgiving All !!!!